



HOW ARE WE DOING?

Our Commitment to Quality

Denver Children's Home is deeply committed to quality in all of our services and operations.

★We recognize that high standards are vital for our organization to meet our fundamental mission.

★We strive to maintain the highest level of organizational excellence through continuous improvements in our programs and operations.

★We endeavor to exceed customer needs and expectations.

DCH has invested in a quality assurance program to evaluate and continually enhance the quality of our services. We are working to assure that we maintain the highest level of customer satisfaction through continuous improvements in all of our programs and operations.

Please take a few minutes today to let us know how we are doing. Submit your comments to jrichardson@denverchildrenshome.org or via mail c/o Joan Richardson, Denver Children's Home, 1501 Albion Street, Denver, CO 80220.

Please don't hesitate to let us know how and when we can be of more service to you. Thank you!

Dr. Jerry B. Yager
Executive Director

Joan D. Richardson
Director of Program Development and Quality Assurance

COMMENTS

I am a:	<input type="checkbox"/> Client	<input type="checkbox"/> Helping Professional	<input type="checkbox"/> Family Member	<input type="checkbox"/> Visitor	<input type="checkbox"/> Other
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STAFF:	<input type="checkbox"/> Very Satisfied	<input type="checkbox"/> Satisfied	<input type="checkbox"/> No Opinion	<input type="checkbox"/> Dissatisfied	<input type="checkbox"/> Very Dissatisfied
SERVICES:	<input type="checkbox"/> Very Satisfied	<input type="checkbox"/> Satisfied	<input type="checkbox"/> No Opinion	<input type="checkbox"/> Dissatisfied	<input type="checkbox"/> Very Dissatisfied
FACILITY:	<input type="checkbox"/> Very Satisfied	<input type="checkbox"/> Satisfied	<input type="checkbox"/> No Opinion	<input type="checkbox"/> Dissatisfied	<input type="checkbox"/> Very Dissatisfied

If you need more room, feel free to write on the back of this form.

COMMENTS:

Please provide your name and phone number if you would like a response.

Name: _____

Phone: _____